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Warranty Policy

Limited Warranty

IPC Eagle warrants new cleaning equipment against defects in material and workmanship under normal use and service to the original purchaser as detailed below.

10 years

Subject to the conditions stated below, IPC Eagle warrants polyethylene tanks and housings to be free from defects in materials and workmanship for a period of ten years.

3 years

Subject to the conditions stated below, IPC Eagle warrants all automatic scrubber components (excluding CT5) to be free from defects in materials and workmanship for a 3-year period. Parts replaced or repaired are warranted for the remainder of the original warranty period.

1 year

Subject to the conditions stated below, IPC Eagle warrants all other cleaning equipment components to be free from defects in materials and workmanship for a 1-year period. Parts replaced or repaired are warranted for the remainder of the original warranty period. Batteries are pro-rated for one year.

IPC Eagle will furnish and charge for replacement parts, including transportation, to the original owner through an IPC Eagle authorized service center. If the part is returned within 30 days and is found defective, the owner will be credited for the cost of the replacement part including shipping and handling.

Labor charges are covered for one year from the date of purchase if provided by an authorized IPC Eagle service center. Travel is covered for 90 days for battery operated equipment only.

Wear items exempt from warranty include but not limited to belts, carbon brushes, power cords, wheels, pad drivers, clutch plates, brushes, pads, handle grips, filters, screens, throttle cables, hoses, auto-scrubber squeegee blades, nozzles, guns, wands, quick couplers, seals, gaskets, o-rings, pistons, packings, valves, fuses and pump protectors.

This warranty shall not apply to failures caused by misuse or abuse, improper maintenance as stated in the operation manuals, use of unauthorized repair parts, repairs by other than an IPC Eagle authorized service center, and damage in transit.

IPC Eagle disclaims and denies any liability for any direct, indirect, special incidental or consequential damage which may be suffered as a result of sale, delivery, servicing, use, loss of any product, downtime, labor, freight, or other charges not expressly included herein.

Hand-Held Manual Tools

All hand-held, manual tools are warranted for 90-days for manufacturer defects.