

NaceCare Solutions warrants its products according to the terms outlined below. There are no other warranties expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose. Under no circumstances will NaceCare Solutions or the seller be liable for any loss, damage, expense or consequential damages arising in connection with the use or inability to use these products. If a component fails to meet the term of the warranty due to defects in workmanship or materials, NaceCare Solutions will repair or replace the defective component free of charge, including labor according to our flat rate schedule and the NaceCare Solutions Warranty Procedures.

**All warranties implied below are subject to the Exceptions and Exclusions clause in this policy located on page 4 of this document.**

Product Category	Polyethylene and Structural Foam	Steel Frames	Switches, Motors, Electrical Parts	Labor Paid	Travel Time	Travel time Max Hours
	Years	Years	Years	Years	Days	Hours
Twintec Electric Scrubbers	10	5	3	2	-	-
Twintec Battery Walk Behind Scrubbers <sup>(5)</sup>	10	5	3	2	180	2
Twintec TTB1840 / TTB516	5	2	2	1	-	-
Twintec Ride-on Scrubbers	10	5	2	2	180	2
Gel Batteries <sup>(3) (4)</sup>	-	-	12 Months Full Coverage <sup>(3) (4)</sup>	-	-	-
Canister Vacuums <sup>(1)</sup>	10	-	2 Years, Motors - 5 Years <sup>(1)</sup>	2	-	-
Backpack Vacuums <sup>(1)</sup>	10	-	2 Years, Motors - 5 Years <sup>(1)</sup>	2	-	-
Upright Vacuums			1 year, Motors - 2 Years	1	-	-
Battery Vacuums	10	-	2 Years, Motors - 5 Years <sup>(1)</sup>	2	-	-
Lithium-ion batteries (Battery Vacuums)	-	-	2 Years Pro-Rated	-	-	-
Wet Dry Vacuums <sup>(1)</sup>	10	-	2 Years, Motors - 2 Years <sup>(1)</sup>	2	-	-
Carpet Extractors and Fabric Care	10	-	2	2	-	-
Rest-Room Care Equipment	10	-	2	2	-	-
Structural Foam Floor Machines	10	-	2	2	-	-
Steel Floor Machines	-	5	2	2	-	-
Pressure Washers <sup>(2)</sup>	2	-	2	2	-	-
Duplex Hydro washers	1	-	1	1	-	-
Vapour Cleaning Machines	1	-	1	1	-	-
Janitorial Carts	10	5	-	-	-	-

1. Vacuum(s) must be used with a NaceCare HepaFlo vacuum bag to qualify for the 5 year motor warranty. If the vacuum is used bagless or with another manufacturer's vacuum bag, the warranty is 2 years.
2. Subject to the Pressure washer accessory warranty listed on page 4 of this document.
3. Subject to the Gel Battery exception and exclusion paragraph located on page 4 of this document
4. Subject to the Gel Battery Warranty Coverage explained on page 3 of this document.
5. Except TTB1840 / TTB516