

Limited Warranty – San Jamar warrants to the original purchaser of each new product of its manufacture for a period of one (1) year from the date of shipment, (or if shorter, the period of the product’s normal useful life) that all parts shall be free from defects in material and workmanship under normal use and service.

The warranties defined herein shall not apply to any damage or defects created or arising from accident, misapplication, abuse, misuse, neglect, alteration, acts of God, vandalism, flood, fire or any other occurrences beyond the control of San Jamar.

Claims under the foregoing warranty will be honored only if San Jamar (i) has received the entire payment of the purchase price for the product with respect to which any such claim is made (ii) has received notification of the claim prior to the expiration of the one (1) year (or shorter) warranty period described above, and (iii) determines upon examination of the returned product that it is defective under the terms of such warranty.

San Jamar’s sole obligation under the foregoing warranty and other claims related to any product shall be limited to, at San Jamar’s option (i) repairing or (ii) replacing F.O.B. factory or any product which San Jamar determines is defective under the terms of such warranty.

THE FOREGOING WARRANTY AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES AND REMEDIES WHATSOEVER, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, ALL OF WHICH SAN JAMAR HEREBY EXPRESSLY DISCLAIMS.

Return Policy – Product returned to San Jamar must have a Returned Goods Authorization (RGA) number from the Customer Care Department. It will be the customer’s responsibility to cover freight charges, and a 20% Restocking Charge will be applicable to all returned product. To receive credit for returned goods, they must be returned in unopened cartons, be less than 90 days from date of invoice and not be an obsolete or phased out product, labeled with the RGA number, and returned within 30 days of the RGA being issued. Returns consistent with these parameters may be made at any time between January 1st and November 30th of any calendar year. No returns will be accepted in the month of December. Credit will be determined upon receipt and inspection of product. Any shipping discrepancies (i.e. shortages, damage, etc.) must be reported to the Customer Care department within 10 business days of receipt of product. Should you have any questions, please contact Customer Care at 800-248-9826 or [orders@sanjamar.com](mailto:orders@sanjamar.com).

# SMART

# SAFE

# SANITARY

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